



# **SURVEY COMMENTS**

## **1. Church Website**

- a. Very nice, easy to find and navigate. Informative.
- b. Perhaps more photos of Ron and Jamie and youth in action would be nice.
- c. Perhaps update Missions page. (YFC workers)
- d. Church website is user friendly and up to date.
- e. The website is functional, and I can navigate throughout it regularly. The section of kid's ministries should have some updating done since the ages and other things have changed recently.
- f. Good
- g. Website is up to date. No errors I noticed.
- h. Could use some visuals to go along with much of the information.
- i. Very easy to navigate.
- j. I think the updated church website looks great!

## **2. Exterior Signage**

- a. Road signage is good. Otherwise interior signage is very poor.
- b. Sign to the east is damaged, sign in front of church is now behind a tree if coming from the east. Print on the sign too small to read.
- c. I think the signage from the street is clear but when it comes to whether or not areas of the church are clearly marked, I can't say that I've ever seen those signs (worship centre, office)
- d. More permanent signage would be good. Needs to be lit.
- e. Road signage is excellent!
- f. There's no signage to building entrance – hmmm! Is it necessary, though?
- g. With the location being where it is, I find the driveway is hard to see until you are at it, but that is fairly unavoidable!

## **3. Parking Lot**

- a. Large potholes and puddles. Not acceptable for walkers, wheelchairs, etc. (high heels!)
- b. Suggestion: a clear sign that says "Passenger drop off available at front entrance"
- c. The parking lot is just that, a parking lot. I would say there is adequate handicap and senior parking available.
- d. Should be labelled wheelchair accessible not handicap parking. Manufactured signage would have a more professional appearance.
- e. I don't know if there is a need for lighting or not, but I would say that without paving the parking lot can't be improved upon.
- f. It's okay under the current circumstances. Would be nice to have a paved lot.... \$\$.
- g. In spring, we should eliminate some of the weeds that have grown into the parking lot, especially at the east end.
- h. Could benefit from a grading maybe to take care of uneven spots (especially entrance off the highway).
- i. Parking lot is mostly well maintained!

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### **4. General Exterior Appearance**

- a. Planter by front door needs to be fresh according to the season and maintained
- b. Landscape by the road sign is beautiful and trees have potential!
- c. No landscape around building. Walkway could be lined with perennials.
- d. Building looks clean and well kept, flower beds give it a warm appearance.
- e. The building exterior is neat. The landscaping could be improved upon to create a more attractive entrance, but I understand why it is minimal. I have never liked the plastic sheet at the entrance. I know that it is there for a wind and snow block but maybe shrubbery or a slotted wood fence would work just as good and look better.
- f. The lawn cutting is always nicely maintained and attractive.
- g. It would be nice to see more things to do outside of the church. A soccer net, playground, etc.
- h. Generally okay from a distance. Up close there are usually cobwebs & dirt on the portico.
- i. Replace plastic wind barrier at the entrance with something more permanent and nicer looking.
- j. Concrete/paver stone on the entranceway from parking lot to front doors. Track less grit into the building, less messy to walk on when wet.
- k. Exterior appearance looks nice in the summer with the trees and especially when there are planters at the entrance etc. More gardens always make things look nice but that is extra work too!

### **5. Interior Signage**

- a. No interior signage that we are aware of.
- b. Not really noticeable
- c. I feel like I should give this is a lower score than I did because I can say that I have never looked for or seen any of these signs. When I first showed up, I just followed behind my wife and have never looked closely for signage.
- d. Not great. Something more permanent on nursery. Library signage. Signage to DZ.
- e. This needs high priority.
- f. No signs for washroom location, nursery, sanctuary, CE classrooms, etc.
- g. To be honest I am not even sure if I've noticed signs inside the building!

### **6. General Interior Appearance**

- a. There is room for improvement. There is very little decor and it is large and uninviting. The furniture is outdated and out of place.
- b. Lobby can appear messy, people leaving items in the coat racks, desk that sits out from the wall for people to sign up for things is an eye sore. Bulletin boards are very primitive looking and not well kept. Miss matched tables make the place appear unkept.
- c. Fellowship hall can look messy. There should not be "things" left out in the room. Tables and chairs and discovery zone room divider should be it. Highchairs should be in the closet with extra

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tables and chairs. Sports supplies should not be in the closet meant to store supplies for the fellowship hall.

- d. Concrete floor makes the place look unkempt
- e. The interior is neat, and I don't have a problem with the furniture. I do think there could be some general handyman things fixed around the church. I have noticed some drywall connections popping, carpet fraying on stage stairs, etc. I do think the church could use a fresh coat of paint, some artwork on the walls or some stage decorations.
- f. I think the fellowship hall is messy a lot of the time. It seems like there are too many items for the storage closet and always overflows into the fellowship hall.
- g. It looks like what it is when you first come in (thrown together with people's cast offs). Messy bulletin boards & Tables. Needs someone to oversee what is put there.
- h. When we repaint all the white trim, we need to use Killz to seal up knots in wood.
- i. For most part, the original paint work has held up well.
- j. Overall, I do find the church interior to look tidier than it used to. The resources in the kid's rooms are now well organized and streamlined. It looks great!

### **7. Worship Centre/Sanctuary**

- a. Sanctuary - Chairs are comfortable and functional, but some are stained and should be stored elsewhere.
- b. Overall, it needs work and decor and proper floor covering.
- c. Sound Room - unnecessary junk and clutter. Needs a carpet to absorb chair movement noises. Pictures are outdated.
- d. Heating system is much too powerful and distracting blowing on people.
- e. Storage in sound room needs improvement.
- f. same comment re concrete floor looks unkempt. Some plants at the front of the church would soften the appearance (not necessary)
- g. table at entrance large enough to hold bibles, Kleenex, visitor cards etc. would be beneficial
- h. I think the fellowship hall is messy a lot of the time. It seems like there are too many items for the storage closet and always overflows into the fellowship hall.
- i. Not bad...some kind of floor covering would be good. Again, needs someone to make sure it is in good order. Sound room is a mess. Need proper communion table.
- j. Go through all chairs to cull dirty/worn ones and replace with good ones in storage room.
- k. Different system for our projector screen system off to the side. Not ideal that everyone loos to one side to look at screen.
- l. Chair storage room has paint cans in it, filing cabinet, floor mats?
- m. Blue runner on east side is already lifting in one spot (trip hazard).
- n. Do we need acoustic tiles in sanctuary to help with noise deadening?
- o. Electrical cords bundled up, run along ground to sound room. Is there no way to hide them?
- p. Chairs left in sanctuary along the walls doesn't look the best.
- q. Sometimes the storage room doors up at the front on left are open on Sundays. On purpose?
- r. The sanctuary looks tidy and organized! It is open and welcoming.

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### **8. Restrooms**

- a. We appreciate the volunteers who clean and stock the supplies.
- b. The lack of washrooms is unacceptable for a public building.
- c. Outdated appearance.
- d. We could use change tables in both the male and female washroom.
- e. The only thing that could be improved upon is signage around the church as to where they are. They have always been stocked and clean when I've used them.
- f. Not good. The floors are a mess, hard to keep clean, inadequate space. Should have two stalls in women's and one stall & one urinal in men's.
- g. Change signs on doors to men/women from both. I've seen men and women come out of the opposite. Makes sense to make them available for both genders.
- h. Sure would be nice to have more washrooms though!
- i. Bathroom floors need a good mopping.
- j. No concerns.

### **9. Children's Areas/Preschool/Nursery**

- a. N/A not enough to comment on. As we don't use these services, from what we see, the classrooms are well organized and welcoming to children.
- b. floor in nursery looks dirty and appears unsanitary
- c. old toys give the appearance of being "dirty"
- d. I have always been concerned about our children playing with the toys in the nursery or discovery zone. I don't know if there is a protocol for disinfecting or inspecting the toys to see if they could become harmful. The nursery seems to have a lot more adults than needed most of the time. I don't know if there is a limit to the number of people that should be in there.
- e. Children's classrooms looking better but needs to be finished. Hallway needs work. Nursery needs overhaul, not efficient, not clean looking. Needs consistent cleaning by someone other than Sue.
- f. The two classrooms off fellowship hall not signed.
- g. Farthest class doesn't have the counter finished or matching.
- h. Water damage on corner floor trim behind door in farthest classroom.
- i. Refresh painting and holes fill for both classrooms.
- j. Much better with recent organizational tools! Maybe signs outside the kid's doors with the class ages on them?

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### **10. Overall Appearance of Church Facilities**

- a. Overall clean, neat appearance with lots of space that is difficult and expensive to make welcoming.
- b. I realize that we have done the best we can with the finances that we have, but since you asked!
- c. With all of this said I am happy to be a member of this church and happy with the church and facilities. Some improvements would be great, and I think would attract new people and their families.
- d. Tired, unclean, looks like we don't care
- e. Overall, pretty good! It is hard to put on the lens of someone there for the first time but that is what I see!
- f. Fellowship Hall
  - i. Stuff stored in the corner and all over (ie Chairs).
  - ii. Black chairs look old.
  - iii. Limited storage for stuff – the closets packed and need reconfiguring.
  - iv. Maybe put tables on a Donny system for easy moving and storage.
  - v. Electrical room has lots of “non-electrical” stuff in it!
- g. Foyer/Entrance Area
  - i. Needs a welcome centre.
  - ii. Replace 2 portable coat racks with portable one.
  - iii. Rolled up carpet stored on top of portable coat rack.
  - iv. First aid kit laying in the corner on the floor and little one on the bookshelf.
  - v. Office desk where mail slot box is certainly doesn't fit the décor of the room.
  - vi. Library area – go through books and cull old ones.
  - vii. Should we have an AED in our church somewhere?
  - viii. This area is not too welcoming at all. Some clutter laying around.
- h. Youth Room
  - i. Need a transition piece into room at door because new floor is higher and it's a trip hazard as it is now.